

YOUTH WELFARE ENGAGEMENT WORKER

TGP Cymru is one of the leading Wales based charities, which supports and represents vulnerable children, young people and families through a range of projects, training and campaigning. TGP Cymru services are funded by multiple funders and deliver services pan-Wales.



TGP Cymru Department: Family Services

Responsible to: Youth Welfare Senior Practitioner

Location: All TGP Cymru staff are home based with office facilities in Cardiff and Swansea.

Purpose of role:

To provide peer support for young people and support the Youth Welfare Service in their engagement with refugee and asylum-seeking young people aged 16-25 in Cardiff and Swansea (2 separate posts).

Training and ongoing support will be provided.

Accountabilities / Responsibilities:

- Use own experience to raise awareness, understanding and enthusiasm for the Youth Welfare Service amongst young people and relevant professionals
- Engage young people and build relationships enabling them to access Youth Welfare Service
- Provide Peer Mentoring support for identified young people
- Support Youth Welfare Service practitioners to help develop young people's skills by helping with their goals e.g. helping them look for accommodation, helping them look for volunteer work, helping them source and access activities in the community
- Co-facilitate group workshops and activities
- Develop elements of the Service's work as directed by the Youth Welfare Service Senior Practitioner
- Comply with the TGP Cymru's policies and procedures to include finance, reporting, data management and safeguarding
- Promote equal opportunities and anti-discriminatory practice through the work undertaken within post
- Undertake such other duties and responsibilities as may reasonably be required by the Organisation and which are consistent with grade.

Performance Indicators

- Responsible for the delivery of key performance indicators and standards of practice.
- Quality of service and compliance against statutory, regulatory, organisational, and best practice standards and requirements.
- Achievement of service and individual objectives and targets.

<p>Additional responsibility: None</p>
<p>Line management responsibility: 0</p>
<p>Budget management responsibility: £0</p>
<p>Grade: MS4</p>
<p>Working conditions:</p> <p>7 hours per week which may involve some weekend and evening working and occasional stay away from home overnight to attend meetings, conferences or training.</p> <p>Travel to various locations including Cardiff, the Vale and surrounding areas eg Pontypridd, Swansea and South West Wales, occasional visit to North Wales and/or locations in England.</p>
<p>Qualifications</p> <ul style="list-style-type: none"> • N/A
<p>Skills and abilities / competencies</p> <p>The post holder will be able to:</p> <ul style="list-style-type: none"> • Communicate effectively • Work comfortably with young people one-to-one or in group settings • Co-facilitate group workshops or activities • Promote the service at networking events, meetings and via social media • Work well with colleagues and partners and acknowledge the different ideas, perspectives, and backgrounds of others • Plan, record and organise work and manage time effectively • Be open to new approaches and ideas • Seek opportunities for continuous learning and professional growth
<p>Knowledge / Experience</p> <p>The postholder will be able to demonstrate:</p> <ul style="list-style-type: none"> • Experience of being a refugee or asylum seeker as a child or young person • Awareness of the asylum process • Understanding of Safeguarding
<p>Other</p> <ul style="list-style-type: none"> • Display TGP Cymru values and behaviours at all times and actively promote them. • Commitment to equality and diversity • Ability to speak Welsh (desirable) • Ability to speak Community Languages (desirable)